

FREQUENTLY ASKED QUESTIONS

CAN I SEND AND RECEIVE A FAX AT THE LIBRARY?

Patron cannot receive faxes at the library. However, you can send a fax for \$1.00 per page and the cover sheet is free of charge.

Faxing services end 15 minutes before closing. Please see circulation desk for assistance.

CAN I COPY AND SCAN AT THE LIBRARY?

A Copier Machine and the ability to Scan documents are available for your use.

- * Black and White copies are 10¢ cents per page.
- * Color copies are \$1.00 per page.
- * Scanning Documents to an email are 50¢ per page.

HOW DO I USE A COMPUTER FOR INTERNET SERVICES?

We have public computers in the Adult and Youth Lab, which provides full access to the internet as well as Microsoft Word, Excel and Powerpoint.

- * Free access to computers are available for one (1) hour per day with a valid Library Card.
- * One 15-Minute Guest Passes are provided to patrons once per day for Free.
- * Guest Passes for one (1) hour are \$2.00.
- * Printing is available from all computers for a fee of 10¢ per page or \$1.00 per page for color.
- * Headphones are provided for use, see Circulation.

DO YOU HAVE WIFI OR WIRELESS INTERNET?

Free wireless internet is available throughout the building. There is no password required for access. You may now also print from your laptop using the remote printing feature on our library homepage.

DOES THE LIBRARY HAVE MUSEUM ADVENTURE PASSES?

You may check out Museum Adventure Passes with your Markham Library Card. Passes are available at the Circulation Desk and may be checked out for 7 days with no renewals. Admission offers vary depending on the museum. A full list of participating institutions is available at <http://www.markhamlibrary.org/macys.html>

DOES THE LIBRARY HOST GED EXAM SESSIONS?

We have a selection of materials patrons can use to prepare for the GED. We do not host GED exam sessions and exam proctoring.

DOES THE LIBRARY HAVE TAX FORMS AVAILABLE?

The library no longer provide tax forms. Patrons can print tax forms from the computer at www.irs.gov.